

TERMS & CONDITIONS

Trafalgar Travel Ltd – ABTA 70997

The air holidays and flights shown are ATOL protected by the Civil Aviation Authority. If we hold our own ATOL and a number is shown under the ATOL logo, then some of the holidays shown may be covered by our own ATOL license.

We also act as agents for licensed tour operators; the relevant ATOL number will be provided for each holiday booked.

Some flight bookings we make are also ATOL Protected, except when tickets for scheduled flights are sent to you within 24 hours of payment being accepted, or where your payment is made immediately to the airline.

ATOL Protection extends primarily to customers who book and pay in the United Kingdom. Please visit <https://www.caa.co.uk/atol-protection/> if you want to know more.

As Travel and Booking Agents we act only as Agents for the Principals actually providing the relevant services and we shall not be liable for any act or default on the part of any such Principle or its Agents or Servants. Passengers are booked and/or tickets and coupons are issued or obtained by us subject to the conditions regulations and terms of the Carriers and/or Principals concerned.

INSURANCE

It is a booking condition of all tour operators & suppliers that you have adequate travel insurance. Passengers must take out travel insurance and details of our special facilities are available. Neither we nor any of our Agents or Servants shall be liable or responsible for any loss, damage, and injury. Delay or inconvenience whatsoever to any traveller or his luggage or other personal property sustained or suffered in, or during, any passage, journey, trip or stay, or in respect of any accommodation or in the carrying out of any arrangements booked through us. In the case that you decline insurance you may be asked to sign an indemnity form, or provide details of alternative cover. No insurance will be issued until the full premium has been received.

PAYMENTS

We reserve the right to adjust prices and times given or quoted should circumstances make necessary. Prior notice will be given in most circumstances. We can only guarantee against fare increases when the full balances are paid in full at time of booking. Payments made by cheque require 15 working days for clearance.

ALTERATIONS

Our receipt of a deposit and the lodging of a booking form does not constitute confirmation of the booking. Confirmation or otherwise is given separately in a form of an ATOL receipt for flight inclusive bookings.

CONFIRMATION

Passengers should assume that all bookings made are sold on a totally non-refundable basis unless otherwise advised by us. All cancellations by a client must be in writing. If a client cancels a booking

the deposit will be retained by us as fee to cover expenses, but clients are liable for all expenses and liabilities incurred by us if these exceed the deposit.

CLAIMS

In the event of a claim, our maximum liability is restricted to the total amount paid to us by the claimant less any expenses incurred.

FORFEITURE OF RESERVATIONS

All final balances must be paid at least two months before departure or the date given at time of booking in writing or orally. If they are not paid we reserve the right, which may be exercised without any notice to the passenger whatsoever, to cancel the reservation and retain any balances.

PASSPORTS, VISAS AND HEALTH CERTIFICATES

Passengers must be in possession of a valid passport and necessary visa(s) and health certificates. In case of passengers being refused entry by any immigration or other Authority all repatriation costs are to be borne by the passenger.

RECONFIRMATION

When a passenger has to reconfirm a flight or return booking it is their responsibility for any inconvenience or loss caused by not doing this.

VALIDITY OF TICKETS

Return tickets are only valid for dates specified on the tickets unless a change is made by the company, or at the passengers request and make an additional charge at our discretion.

INFORMATION GIVEN IN THE BOOKING FORM

Information given in the Booking form is accepted by the Company as being correct unless subsequently amended in writing. We therefore do not accept any responsibility whatsoever, for any inconvenience or financial loss caused by wrong information being supplied to the company.

DATA PROTECTION

In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements we need to use the information you provide such as name, address, any special needs/dietary requirements etc.

We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as your tour operator, airlines, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not however, pass any information onto any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant

suppliers, whether in the EEA or not, we cannot provide your booking. In making a booking with us, you consent to this information being passed on to the relevant persons.)

Usually your tour operator or other principal will pass this information onto their suppliers once we have provided it to them. The tour operator or other principal's use of your information is subject to their policy, both in respect of your booking and any future marketing, and is their responsibility. Please ask either us or them for a copy of this if you would like to see it.

We recommend you view our full Privacy Policy which is available here ([Privacy Policy Link](#))

CHANGES OF REQUESTED TRAVEL ARRANGEMENTS

All requests by passengers to alter booking or travel arrangements must be writing or made in person. Should a firm booking already be held a charge of minimum of £50 will be made to change the dates of travel subject to the conditions of booking/ticket and availability.

JURISDICTION

All agreements between the traveller and us shall be governed by Guernsey Law and within the exclusive jurisdiction of courts in the Bailiwick of Guernsey.

TRAVEL TICKETS & DOCUMENTATION

Our responsibility is to provide tickets for collection at our office. Tickets posted to clients are done so at the client's risk. Any costs arising from non-delivery will be borne by the client. For late bookings collection of tickets at the airport can be arranged and charges will apply.

LINKS on our website

We have provided links to our supplier's websites for car hire, parking, hotels, currency, tickets, and insurance and these are not-ABTA members

"Please note that: ABTA protection does not apply to any non-member sites."

For information on ABTA's protection and consumer services, including Arbitration, visit the Association of British Travel Agents website at <https://abta.com/>

For advice on traveling abroad, go to the Foreign and Commonwealth Office website at <https://www.gov.uk/foreign-travel-advice>

For information on health requirements, please visit <http://www.fitfortravel.nhs.uk/home> or consult your doctors surgery.